

Please note that we will call you the same day we get the repair. If you believe you haven't heard from us in a couple of days then please contact us at: 1-844-437-9788

Shipping Information

Name	Phone
Address	Email
City	State/Zip Code

Product Information (fill out whatever you can)

Frame Name*	Frame Color	Reason for Frame Repair	Price
Lens	Is this an RX?	Reason for Lens Repair	Price

Frame Name is printed on the inside of the left temple.

RX Fees: Please note that prescription glasses have a 1 year warranty. Also, include a copy of your prescription as well (by law your prescription must be within 5 years).

Fees/Charges: Your product is not eligible for warranty if your product is damaged due to reasons other than a manufactures defect. Ocean Waves Sunglasses, LLC will determine warranty eligibility after inspection, if your product is found to not be covered under warranty; Ocean Waves will notify you of any charges/fees incurred in the repair process. As a courtesy, Ocean Waves Sunglasses, LLC offers replacement parts at a nominal fee. To expedite the warranty/repair process, include payment for charges that will incur, refer to the current repair pricing

Please Note: When shipping back to you we recommend sending them in a hard case to better protect them. Repairs **do not** come with a free case but we do offer a discount on a new case. Make sure to ask about getting a new case! Also, in order to be more environmentally friendly, we reuse paper as packing material.

If you have a discontinued frame we are not responsible for any breakage that might occur during repairs.

Restocking Fees: There is a restocking fee of \$15.00 per pair for glasses returned for full refund

You will be contacted if after inspection additional fees apply.			Product Charges		
	Ground \$10.00*	2-Day \$20.00*	Overnight \$30.00*	Shipping Charges	
*Additional charges will apply to shipments of more than three pairs.			Sub Total		
Florida Residents are charged appropriate state and county taxes			Taxes		
Payment: Credit Card, Check, Money Order Number			Total		
			Billing Address		
Exp Date	Security Code	Authorized User Signature			
			Billing City/State/Zip		
By signing, you agree that you are an authorized user of the card provided and authorize Ocean Waves Sunglasses, LLC to apply charges associated with your repair.					

Return to:

Ocean Waves Sunglasses, LLC
 248-3 Levy Rd
 Atlantic Beach, FL 32233
 USA

After 75 days if your repair is still here due to no contact, we will throw it away. Your paperwork will remain and you will be given a deal on a new style but the old pair will be destroyed.